

Notice of Availability for Electronic Documents

IMPORTANT PLAN INFORMATION

Instructions to access important documents on [Simpra.com](https://www.simpra.com) are below.

Annual Notice of Change (ANOC)—The ANOC describes how **your benefits will change, starting January 1, 2026**, including changes to your health care coverage, prescription drug coverage, service area, or costs for Plan Year 2026. Please review your ANOC carefully to understand how the changes may affect your coverage and costs.

- The ANOC is enclosed and available online at [Simpra.com/for-members/plan-documents](https://www.simpra.com/for-members/plan-documents)

Evidence of Coverage (EOC) —The EOC is a detailed description of your Simpra Advantage Plan for 2026. The electronic EOC will be available by October 15, 2025. Access the EOC here:

- Visit [Simpra.com/for-members/plan-documents](https://www.simpra.com/for-members/plan-documents)
- Select your plan type from the drop-down chooser
- Then click on the link titled “2026 Evidence of Coverage” under the Plan Resources section

Provider and Pharmacy Directory—The online Provider and Pharmacy Directory is your best resource for up-to-date provider and pharmacy information. Access the online directory here:

- Visit [Simpra.com](https://www.simpra.com)
- Click the “FIND A PROVIDER / PHARMACY” button at the top right of the home page

Formulary List of Covered Drugs (Drug List) —If you have a question about covered drugs, please call 1-844-637-4770 (TTY call 833-312-0044). Access the Drug List here:

- Visit [Simpra.com](https://www.simpra.com) and click the “FIND A DRUG” button at the top right of the home page
- From the Prescription Drug List page, select your plan type and click the “Continue to Formulary” button to continue to the correct Drug List

To request a printed copy the EOC, the Provider and Pharmacy Directory or the Formulary, or for help finding plan information, please email CustomerService@Simpra.com or call Member Services at 1-844-637-4770 (TTY call 833-312-0044). Member Services is open 8 a.m. to 8 p.m. local time, 7 days a week from October 1st – March 31st, and 5 days a week from April 1st – September 30th. Member Services is closed Memorial Day, Juneteenth, Independence Day, Labor Day, Thanksgiving, and Christmas. If you request it, your request for hard copies of the Provider and Pharmacy Directory or the Drug List will remain until you leave Simpra Advantage or request that hard copies be discontinued.

Based on a Model of Care review, Simpra Advantage has been approved by the National Committee for Quality Assurance (NCQA) to operate a Special Needs Plan (SNP) through 2027.