

Welcome to Simpra Advantage! We're glad to have you as a member.

We care about your health and well-being. Whether it's helping you manage a chronic condition like diabetes, helping you to transition from the hospital back to your facility, or encouraging you to take advantage of a free comprehensive health assessment, we support you as your health plan partner. We are happy to provide you with the resources you need to get back to what's important—making the most of your life!

How do I access my medical services and prescription medications?



If you have any questions about your doctors or your coverage and benefits, please call our customer service number at 1-844-637- 4770 (TTY: 833-312-0044). Our hours are 8:00 a.m.– 8:00 p.m., seven days a week (except Thanksgiving and Christmas) from October 1 through March 31, and Monday to Friday (except holidays) from April 1 through September 30.

You should show your **Simpra Advantage Member Card** during your doctor appointments or at the pharmacy as proof of your coverage. You do not need to show your Medicare card. If you lose this card and need a replacement, please call our customer service number above.

What else should I know?

The new **Inflation Reduction Act (IRA)** was signed into law on August 16, 2022.

Beginning **January 1, 2023**, in accordance with the IRA of 2022, Part D covered adult vaccines, as recommended by the Advisory Committee on Immunization Practices (ACIP) are available to all Simpra Advantage members at **\$0 cost sharing**, including the shingles and Tetanus-Diphtheria-Whooping Cough vaccines. Services will be available with no deductible and no cost-sharing.

Additionally, effective **January 1, 2023**, all Simpra Advantage members' monthly out-of-pocket costs for Part D covered insulin products will be capped at **\$35 per a one-month supply**.

Beginning on **July 1, 2023**, under Medicare Part B, a similar monthly **\$35 cap** will be implemented for insulin used with a traditional pump covered under Durable Medical Equipment (DME).

**Thank you for choosing Simpra Advantage
as your Partner in Wellness!**

