

Making Provider Directory Accuracy a Priority

There's never been a more important time to confirm the accuracy of your Simpra Advantage Provider Directory information. Accurate information helps our members find you, and supports your compliance with CMS Medicare Advantage (MA) requirements for maintaining current and reliable provider directory data.

To support your compliance with CMS Medicare Advantage provider directory accuracy requirements, Simpra Advantage conducts routine outreach to verify and update provider information. CMS requires MA organizations to maintain accurate, up-to-date provider directory data and to implement a process for regular verification and timely corrections.

To help make required verification easy for you, Simpra Advantage is using the Quest Analytics BetterDoctor® online portal to collect attestations and corrections.

- ▶ You'll be contacted by BetterDoctor every 90 days by fax, mail, email, and/or telephone to verify your Provider Directory information.
- ▶ You need to respond timely and attest to your current information or provide corrections.
- ▶ If your organization already produces a roster to support CMS directory accuracy requirements, you may add BetterDoctor® to your distribution list. Watch for an email invitation from Quest/BetterDoctor® with full instructions.
- ▶ Updates captured by BetterDoctor® will be submitted on your behalf to Simpra Advantage and used to update the Provider Directory.
- ▶ If your practice or individual provider information changed recently and the information wasn't captured through the Better Doctor outreach, you may submit corrections to Simpra Advantage at: <https://simpra.com/providers/update-providers-information/>.

We are here to help.

Simpra Advantage Network Support

1-844-637-4770 (TTY/TDD 1-833-312-0044)

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SimpraAdvantage
Alabama's Healthplan